



267-426-2782

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BILLING AND INSURANCE INFORMATION

We want to give you any information about billing that you may need to help you prepare for your visit.

- If your insurance plan requires a referral, please bring it to the visit with you. We may need to reschedule your visit if we do not have a referral at the time of the visit.

- If you have not received a phone call from CHOP's pre-registration department within 1-2 days before your visit, **please call 215-590-3954**.

- Your insurance plan may require co-pays for your visit with us. Families are responsible for any co-pays associated with services we provide in our clinic. The co-pays will be collected at registration.

- If you have questions regarding the physician practice's participation with your particular insurance plan, please contact our pre-visit Financial Counseling Office at 215-590-3954. Office hours are Monday – Thursday (8:00 am to 7:00 pm) and Friday (8:00 am to 5:00 pm). Out of area patients with financial questions can call 1-800-664-7855.

After the visit, you will receive separate bills or statements in the mail from:

- **Children's Health Care Associates** (for your visit with our physician or nurse practitioner)
- **The Children's Hospital of Philadelphia** (for any lab tests)

For more information about billing at the Children's Hospital of Philadelphia, please call 215-590-4185 to request a copy of our *Families' Guide to Billing Information*, or visit: http://www.chop.edu/pat_care_fam_serv/your_childs_bill.shtml